

Westchester County Emergency Operations Center Quick-Start Guide





Welcome to the Westchester County EOC

• If you have not already done so, please sign in at the EOC lobby





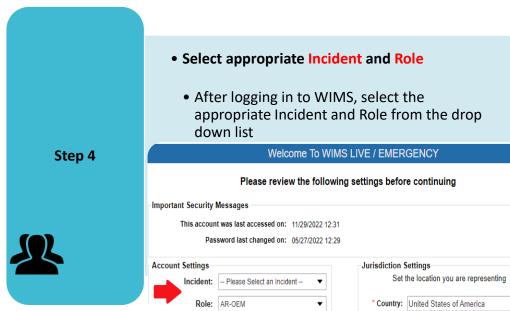
Log in to your workstation

- **Username:** Username is normally printed on a label located at the top right side of your computer monitor
- Password: An incident Specific Password will be posted



https://wims.westchestergov.com/

- Log in at WIMS (Westchester County Incident Management Software)
- Open https://wims.westchestergov.com/ on any browser
- Username:
- For County employees, please use your county username (e.g.: abc1)
- For Non-County employees, please use your first initial and your last name (e.g.: JSmith)
- Password: Your WIMS password is the strong password that you previously set.









WIMS Important Modules



Ticket Manager

- Used for assigning, prioritizing and tracking requests/offers (tickets) for assistance and informational reports.
- You can check tickets routed to your role by accessing "Ticket Manager" from "Incident & Tasks" drop down menu in the header bar, or from the Welcome page.

Status Boards

- Used for sharing incident information, including messages, weather, photos, etc.
- You can access "Status Board" from "Situational Awareness" drop down menu in the header bar, or from the Welcome page.

Communication Center

- This module hosts WIMS native email system called DMail.
- You can access "Communication Center" from "Communication" drop down menu in the header bar, or from the Welcome page.

Briefing Notes

- Used for maintaining log of significant activities.
- You can access "Briefing Notes" from "Communication" drop down menu in the header bar.

Situation Reports

- This module hosts completed reports of agency activities and issues.
- You can access "View Situation Reports" from "Documentation" drop down menu in the header bar, or from the Welcome page.

Reference Library

- Used for saving reference documents, response plans and resources.
- You can access "Reference Library" from "Documentation" drop down menu in the header bar, or from the Welcome page

Quick Reference Guides

- Used for saving Reference user guides and training tutorials.
- You can access "Quick Reference Guides" from "Documentation" drop down menu in the header bar, or from the Welcome page

