



Disruptive Behavior Policy and Procedures



Policy

The purpose of this policy is to give PRC employees clear direction on how to proceed when there is disruptive behavior displayed by the public or employees. Disruptive Behavior is defined as anyone who interferes with daily operations, violates rules or laws, or poses a threat to others or property. The goal is to keep a safe environment at all facilities for the public and employees.

Disruptive Behavior Procedure

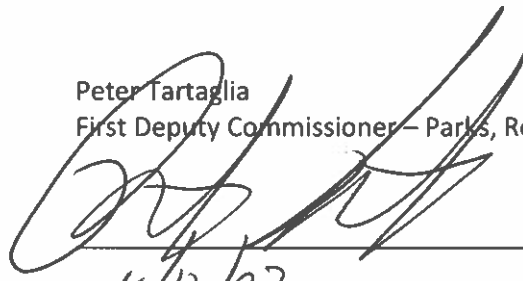
- The “frontline employees” secure the area, attempt to deescalate and move the disturbance away from the public area, to reduce the impact of any negative activity.
- Then the site manager is contacted, who in turn, take the lead in deescalating.
- If this isn’t effective, the site manager or his/her designee immediately contacts the Westchester County Department of Public Safety (DOP) whom are usually posted at the facility to handle further. DOP may also request assistance from the local municipality until they can arrive, if a disturbance occurs in a remote area or off hours. If the incident demands immediate medical attention, the DOC will contact the local emergency services unit.

Approved by:

Peter Tartaglia
First Deputy Commissioner – Parks, Recreation & Conservation

Signature:

Date:



10/12/23
