



**Background Screening, Compliance Monitoring
Loss Prevention, Security & Investigative Services
Mystery Shopping & Physical Security Assessments**

September 6, 2023

Neil Squillante
Deputy Commissioner
The County of Westchester
Department of Parks, Recreation & Conservation
450 Saw Mill River Road
Ardsley, NY 10502

Re: SI-2322784 - Shopping Report - Sprain Ridge Pool - Monday, September 4, 2023

Our shopper LP arrived at Sprain Ridge Pool at 1:00PM. Shopper notes that no parking fees are required at this location. In addition, our shopper reports that the parking lot appeared quite full.

The shopper then proceeded to the entrance and reports that bag checks were being conducted by Park Rangers and pool staff. The shopper was then told that he needed a park pass or NYS ID (Westchester resident) to enter. Shopper attempted to enter without ID, but staff employees would not let him enter. Shopper then showed park his park pass.

The shopper approached the teller who scanned the park pass. The teller then charged \$10.00 (one adult, one 5-11-year-old). Receipt ticket #60766, teller 9427 Christine is attached to this report. No wrist bands were given at location.

The shopper noted that the pool was filled with guests. Restrooms/changing stations were clean. Trash cans were emptied.

The shopper also noted that the pools had sufficient lifeguards. Lifeguards were attentive to the swimmers.

In addition, during this shop, the shopper observed there was an adequate amount of Park Rangers around the pool, entrance and exit areas. WCPD was also on the grounds.

Shopper went to the concession stand and ordered a hot pretzel. Shopper was charged \$6.50 for the pretzel. No receipt was provided.

Business Compliance, Inc. | 71-50 Austin Street | Suite 208 | Forest Hills, NY 11375 | Tel: (347) 809-2300 |
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Florida Department of Agriculture and Consumer Services, Div. of Licensing - PI License No. A 3100059



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No further observations were made during this shop.

Respectfully Submitted,
Business Compliance, Inc.

A handwritten signature in black ink, appearing to read "Joseph W. Biondo".

Joseph W. Biondo
Managing Partner

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Sprain Ridge Pool

09/04/2023

1:03:14 PM

Employee: 9427 Christine

Z Date: 09/04/2023

Z Number: 2

Ticket: 80766

Member: 100000047 - Pandolfo, Lawrence

*****PURCHASE*****

Description	Total
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Adult Park Pass	6.00
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Item #3000001001

Child Park Pass	4.00
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Item #3010001001

Subtotal	10.00
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Amount	10.00
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Pay/Acct Type: Cash	10.00
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Customer Copy