



**Background Screening, Compliance Assessments  
Loss Prevention, Security & Investigative Consulting  
Mystery Shopping & Monitoring Services**

September 6, 2023

Neil Squillante  
Deputy Commissioner  
The County of Westchester  
Department of Parks, Recreation & Conservation  
450 Saw Mill River Road  
Ardsley, NY 10502

**Re: SI-2322782 - Shopping Report – Willsons Woods Park – Sunday, September 3, 2023**

Dear Mr. Squillante:

Shopper LP arrived at Willsons Woods Park at 12:45PM. Shopper reports that there are no parking fees at the location. The shopper observed that the parking lot was full and secondary areas were being used. Several people were using picnic areas around the park.

At the entrance, the shopper observed bag checks being conducted by a Park Ranger and a female employee.

The shopper then approached the cashier, Adriana (#9305) who charged him \$13.00. (1 adult \$8.00 and \$5.00 - 1 child (10-year-old)). The shopper paid \$50.00 in cash and received \$37.00 in change. Receipt is attached to this report. Shopper notes that wristbands (yellow) were provided to them to enter the facility (see attached).

During this shop, the shopper observed that there were plenty of lifeguards on duty. Shopper did notice that the grounds were clean and maintained. Shopper was surprised that the wave pool had leaves and trash floating in the water. Shopper reports that it was especially noticeable when waves were off.

Additionally, the shopper was surprised that there was no Park Rangers observed in the pool area. Shopper only observed one Park Ranger at the front entrance.

Shopper went to the concession stand and purchased 2 hotdogs. Shopper was charged \$8.70 and paid with a \$20.00 dollar bill. Shopper received \$11.30 in change. A food ticket was given to the shopper and taken back when food was provided. No receipt was provided. Shopper reports that employee (black female) was super friendly and attentive to the customers.



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No further observations were made during this shop.

Respectfully Submitted,  
Business Compliance, Inc.

A handwritten signature in black ink, appearing to read "Joseph W Biondo".

Joseph W Biondo  
Managing Partner

Willsons Woods Park

09/03/2023

12:48:13 PM

Employee: 9305 Adriana

Date: 09/03/2023

Number: 1

Ticket: 30677

Member: 1000030417 - Paniccia, Lawrence

\*\*\*\*\* PURCHASE \*\*\*\*\*

Description

Total

Park Pass Adult

8.00

Item #3000001001

Child Park Pass

5.00

Item #3010001001

Subtotal

13.00

Amount

13.00

Pay/Acct Type: Cash

50.00

Cash Change

37.00



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