



**Background Screening, Compliance Monitoring  
Loss Prevention, Security & Investigative Services  
Mystery Shopping & Physical Security Assessments**

June 27, 2022

Neil Squillante  
Deputy Commissioner  
The County of Westchester  
Department of Parks, Recreation & Conservation  
450 Saw Mill River Road  
Ardsley, NY 10502

Shop Report Date:	Saturday, June 25, 2022
Time of Shop:	1:34 pm
Location:	Maple Moor Golf Course
Case No.:	SI-2222319: Westchester County Parks
Shopper's Initials:	SR

On Saturday June 25, 2022, our shopper called the Pro Shop at approximately 12:30PM to determine availability for a single and was told that the first opening was at 2:40PM. Shopper was asked if he wanted to reserve a spot. Shopper indicated that his schedule was not set for the day and that he might pop by. Shopper did not identify himself on the call. Shopper arrived at Maple Moor at 1:34PM and proceeded to the Pro Shop with his clubs.

Shopper entered the Pro Shop and spoke with an unidentified attendant (gray hair) who was very polite, and our shopper requested a walk on tee time. Shopper was offered a 2:40PM, and he indicated that he would wait to see if there was a no show in-between, as his time was limited. Shopper asked for a price with cart, and he was told \$60 for residents, \$70 for nonresidents. Shopper hung around for ten minutes in the Pro Shop which was very well merchandised, organized and reasonably priced for golf wear and golf bags.

**Business Compliance, Inc.** | 71-50 Austin Street | Suite 208 | Forest Hills, NY 11375 | Tel: (347) 809-2300 |

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Shopper then went to the well-maintained rest room and found a pair of high-end sunglasses, which he returned to the Pro Shop, to the male employee who was checking in the golf carts, who stated he would take care of them. Shopper asked for a sheet of paper, which he received without question, and wrote, "the sunglasses are in the Pro Shop," and took the sign to the restroom and placed it, where the sunglasses had been found.

Shopper remained for a few more minutes outside of the Pro Shop, thanked the attendant and left at 1:55PM.

No further observations were made during this shop.

Respectfully Submitted,  
Business Compliance, Inc.

A handwritten signature in black ink, appearing to read 'Joseph W. Biondo'.

Joseph W. Biondo  
Managing Partner

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