

## Nature Centers – User Survey 2023



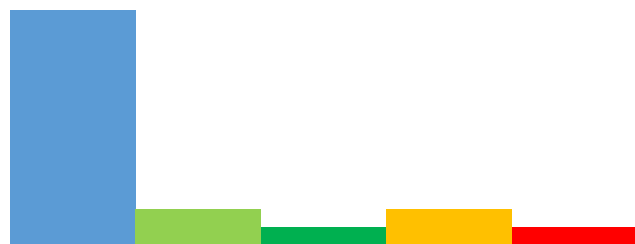
Please rate your level of satisfaction/dissatisfaction with the current program offerings at Westchester County Parks Nature Centers.

■ Neutral ■ Very satisfied



Please rate your level of satisfaction/dissatisfaction with the process of obtaining a Westchester County Park Pass.

■ Not applicable ■ Somewhat satisfied  
■ Very dissatisfied ■ Very satisfied



Please rate your level of satisfaction/dissatisfaction with Westchester County Parks' efforts to keep you informed of our programs and services.

■ Neutral ■ Somewhat satisfied  
■ Very satisfied ■ Somewhat dissatisfied  
■ Very dissatisfied



Which Westchester County Parks Nature Center facilities do you visit most frequently? (select all that apply)

■ Cranberry Lake Preserve (North White Plains)  
■ Lenoir Preserve (Yonkers)  
■ Marshlands Conservancy (Rye)

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Please rate your level of satisfaction/dissatisfaction with the customer service of Westchester County Parks staff.

■ Neutral ■ Somewhat satisfied ■ Very satisfied



Please indicate the transportation mode by which you typically access Westchester County Parks Nature Centers (select all that apply).

■ Car service/taxi ■ Pedestrian ■ Personal car



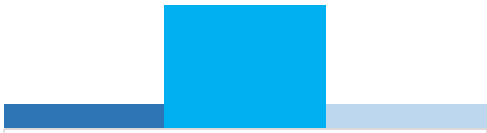
If you have reserved a permitted area (e.g., group picnicking area, pavilion, etc.) in the past 12 months, please rate your level of satisfaction/dissatisfaction with the permit reservation process.

■ Neutral ■ Not applicable  
■ Somewhat satisfied ■ Very satisfied



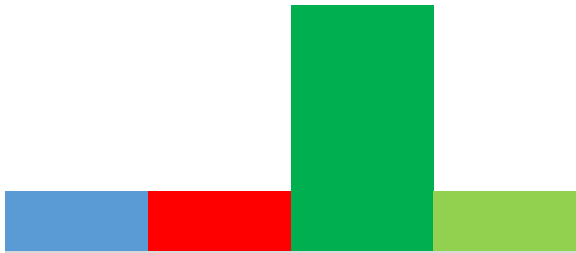
Please confirm the date of your most recent visit to a Westchester County Parks Nature Center.

■ 1-2 weeks ago ■ I'm currently at a Nature Center ■ More than 4 weeks ago



On average, how frequently do you visit a Westchester County Parks Nature Center?

■ Less than once per month ■ Multiple times per week  
■ Once per week



Please rate your level of satisfaction/dissatisfaction with the availability of parking at Westchester County Parks Nature Centers.

■ Neutral ■ Very dissatisfied ■ Very satisfied ■ Somewhat satisfied

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