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Survey Response



Please rate your level of satisfaction/dissatisfaction with Westchester County Parks' efforts to keep you informed of our programs and services.

ANSWER	RADIO
Very dissatisfied	1
Somewhat satisfied	9
Somewhat dissatisfied	3
Very satisfied	12
Not applicable	1
Neutral	11

Please provide any feedback on how we can improve your experience with Westchester County Parks and Recreation facilities, programs and services.



ANSWER TEXT_FIELD

Please rate your level of satisfaction/dissatisfaction with the availability of parking at Kensico Dam Plaza.

ANSWER	RADIO
Very satisfied	19
Not applicable	2
Somewhat dissatisfied	1
Somewhat satisfied	10
Very dissatisfied	1

Please rate your level of

Neutral

1-2 weeks ago



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Neutral 4

satisfaction/dissatisfaction with the customer service of Westchester County Parks staff.

ANSWER RADIO

Very satisfied 13

Very dissatisfied 0

Somewhat satisfied 7

Somewhat dissatisfied 0

Not applicable 6

Please confirm the date of your most recent visit to Kensico Dam Plaza.

ANSWER RADIO

More than 4 weeks ago 10

Never 0

3-4 weeks ago 7

I'm currently at Kensico Dam Plaza. 13

Please indicate the transportation mode by which you typically access Kensico Dam Plaza (select all that apply).

ANSWER	СНЕСКВОХ
Public transit	1

11

7



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Bicycle	5
Personal car	29
Not applicable	1
Pedestrian	9
Car service / taxi	2

Please rate your level of satisfaction/dissatisfaction with the cleanliness of the bathroom facilities at Kensico Dam Plaza.	
ANSWER	RADIO
Not applicable	6
Somewhat satisfied	10
Somewhat dissatisfied	4
Very satisfied	10
Very dissatisfied	2
Neutral	5

If you have reserved a permitted area (e.g., group picnicking area, pavilion, etc.) in the past 12 months, please rate your level of satisfaction/dissatisfaction with the permit	
ANSWER	RADIO
Somewhat dissatisfied	0
Not Applicable	29
Very satisfied	1
Very dissatisfied	0
Somewhat satisfied	1



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Neutral 6

The new playground at Kensico Dam Plaza offers two separate, age-appropriate play structures. Please indicate the level of importance this plays in your use of the play	
ANSWER	RADIO
Low importance	0
Not applicable	5
Not at all important	0
Neutral	5
Very important	21
Somewhat important	6

What draws you to Kensico Dan all that apply)	n Plaza? (select
ANSWER	CHECKBOX
Recreation	22
Fitness Equipment	6
Other	6
Special Events	19
Playground	20
Memorials	4

On average, how frequently do you visit Kensico Dam Plaza?	
ANSWER	RADIO
Less than once per month	7



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Once per month	11
Once per week	11
Never	0
Multiple times per week	8

Please rate your level of satisfaction/dissatisfaction with the process of obtaining a Westchester County Park Pass.	
ANSWER	RADIO
Very satisfied	7
Neutral	9
Somewhat dissatisfied	2
Somewhat satisfied	3
Very dissatisfied	3
Not applicable	13

Please rate your level of satisfaction/dissatisfaction with use of the Westchester County Parks website (https://parks.westchestergov.com/).	
ANSWER	RADIO
Not applicable	9
Very dissatisfied	1
Somewhat dissatisfied	0
Somewhat satisfied	8
Very satisfied	7
Neutral	12



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